Privacy Policy
1-800 Radiator & A/C, Inc.

This privacy policy has been compiled to better serve those who are concerned with how their 'Personally identifiable information' (PII) is being used online. PII, as used in US privacy law and information security, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our website.

What personal information do we collect from the people that visit our blog, website or app?

When ordering or registering on our site, as appropriate, you may be asked to enter your name, email address, mailing address, phone number or other details to help you with your experience.

When do we collect information?

We collect PII when you register on our site, place an order, fill out a form, are visited by an employee of or enter information on a site hosted in the radiator.com or 1800radiator.com domain.

How do we use your information?

We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

• To personalize user's experience and to allow us to deliver the type of content and product offerings in which you are most interested.
• To improve our website in order to better serve you.
• To allow us to better service you in responding to your customer service requests.
• To quickly process your transactions.
• To deliver products or equipment..

How do we protect visitor information?

We have taken steps to help protect the information we collect about you from loss, misuse, unauthorized access, disclosure, alteration, and destruction. We implement a variety of security measures when a user places an order enters, submits, or accesses their information to maintain the safety of your personal information. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, we cannot guarantee its absolute security.

Credit card transactions are processed through a gateway provider and are not stored or processed on our servers.

The Use of Cookies

Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. For instance, we use cookies to help us remember and process the items in your shopping cart. They are also used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services. We also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

We use cookies to:

• Help remember and process the items in the shopping cart.
• Understand and save user's preferences for future visits.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser (like Internet Explorer) settings. Each browser is a little different, so look at your browser's Help menu to learn the correct way to modify your cookies.

Disabling Cookies:

If cookies are disabled, some of the features that make your site experience more efficient will not function properly. Disabling cookies will prohibit certain functionality and cause errors when using sites from 1-800 Radiator & A/C, Inc.

With cookies disabled, retail transactions can still be accommodated over the phone.

Third Party Disclosure

We do not sell, trade, or otherwise transfer personally identifiable information to outside parties unless we provide you with advance notice or have your consent. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety. If we are acquired by or merged with another company, if substantially all of our assets are transferred to another company, or as part of a bankruptcy proceeding, we may transfer the information we have collected from and about you to the other company.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third party links

Third party links accessible through websites hosted by 1-800 Radiator & A/C, Inc. are limited to partner sites bound by the same PPI limitations as 1-800 Radiator & A/C, Inc. These third party links exist to allow convenient access to features offered by partner companies that work in concert with 1-800 Radiator & A/C, Inc.

Google
Google's advertising requirements can be summed up by Google's Advertising Principles. They are put in place to provide a positive experience for users.
https://support.google.com/adwordspolicy/answer/1316548?hl=en

We have not enabled Google AdSense on our site but we may do so in the future.

How does our site handle do not track signals?

We honor do not track signals and do not track, plant cookies, or use advertising when a Do Not Track (DNT) browser mechanism is in place.

Does our site allow third party behavioral tracking?

It's also important to note that we do not allow third party behavioral tracking.

COPPA (Children Online Privacy Protection Act)

We do not specifically market to children under 13.

Opting Out of Marketing Communications

We collect your email address in order to:

• Send information, respond to inquiries, and/or other requests or questions.
• Process orders and to send information and updates pertaining to orders

If at any time you would like to unsubscribe from receiving future marketing emails, you can email us at helpdesk@1800radiator.com and we will promptly remove you from our marketing email correspondence.

Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information

below.

www.1800radiator.com
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94510
United States
webmaster@radiator.com